



## **Hardware Requirements for CASH+ Multi Site Call Recording**

CASH+ runs as a service which allows the host computer to be logged off.

### **CALL RECORDING DOES REQUIRE A DEDICATED MAIN SITE COMPUTER**

Compatible with 32 bit or 64 bit Windows operating systems:

Windows 7, Serv 2008, Serv 2008 R2, Serv 2012, Serv 2012 R2, Serv 2016, 8, 8.1 or 10

#### **Main Site:**

- Telephone System must be capable of providing SMDR/CDR (Serial\*, IP, API etc..)
- Intel Core i5 processor or better
- Minimum of 8 GB RAM
- 1 NIC card required for remote assistance and client/server functionality
- 2 TB of Hard Disc Space \*\*
- Must be installed with full "Administrator" rights
- CASH+ Web may require port forwarding and/or a port opened on the firewall

Virtual Environments (Please call HSC if you have any questions or concerns):

- PCIe Call Recording cards are **not** compatible in Virtual Environments.
- USB Call Recording devices are compatible in Virtual Environments.
- Voice Packetizers Call Recording devices are compatible in Virtual Environments.

#### **For each remote site:**

- Telephone System must be capable of providing SMDR/CDR (Serial, IP, API etc..)
- Minimum of 4 GB RAM
- 500 GB of Hard Disc Space
- Must be installed with full "Administrator" rights

Analog Call Recording requires:

- Active Caller ID service on the lines
- Line Voltages: On Hook 48v, Off Hook 12v

SIP Trunk Call Recording requires:

- 2 NIC cards are required for SIP installations
- Only compatible with G.711, G.722 and G.729 Codec
- Must be SIP Trunks. Not compatible with SIP Extensions.

All cabling & wiring for PRI and Analog line taps must not exceed 8m (25 feet)

\* Serial Port required to collect SMDR/CDR data via RS232; not required if via TCP/IP.

\*\* Requirements may vary depending on call volume (1 TB will hold on average 4 years of calls on 1 PRI)

**Our PCIe cards have a height of 4.2 inches and length of 7.5 inches. They fit in slots up to 16X.**

**Please ensure your computer has sufficient room for the card to fit when installed.**

