

Department Detail

Hansen Software

Date Range Between 10/23/13 AND 10/23/13
AND Departments List = Technical Support



Technical Support

Date	Time	Duration	I/O	Station	Phone Number	Location	Cost
10/23/2013	6:51:00 AM	00:01:31	O	506	1- (403)-207-1035	CALGARY, AB	\$0.05
10/23/2013	7:01:00 AM	00:00:08	O	506	(250)-575-3671	KELOWNA, BC	\$0.00
					Tyrel Hansen		
10/23/2013	7:35:00 AM	00:18:20	I	506	1- (612)-275-6024	TWIN CITIES, MN	\$0.00
10/23/2013	8:01:00 AM	00:01:12	O	504	1- (603)-401-6288	SALEM, NH	\$0.04
10/23/2013	8:05:00 AM	00:05:41	I	506	1- (646)-527-2567	NEW YORK CITY, NY	\$0.00
10/23/2013	8:40:00 AM	00:04:44	I	506	1- (646)-527-2567	NEW YORK CITY, NY	\$0.00
10/23/2013	8:44:00 AM	00:00:44	O	504	1- (641)-628-7619	PELLA, IA	\$0.02
10/23/2013	8:51:00 AM	00:02:21	I	504	1- (641)-628-9000	PELLA, IA	\$0.00
10/23/2013	9:01:00 AM	00:06:29	I	504	(250)-491-7714	RUTLAND, BC	\$0.00
10/23/2013	9:07:00 AM	00:00:38	O	506	1- (732)-533-9056	MIDDLETOWN, NJ	\$0.02
10/23/2013	9:15:00 AM	00:06:22	O	506	1- (800)-663-7100		\$0.00
10/23/2013	9:31:00 AM	00:25:25	I	504	1- (541)-519-5502	BAKER, OR	\$0.00
10/23/2013	9:43:00 AM	00:06:55	I	506			\$0.00
10/23/2013	10:07:00 AM	00:00:08	O	504	1- (820)-862-1177		\$0.02
10/23/2013	10:08:00 AM	00:06:12	O	504	1- (802)-862-1177	BURLINGTON, VT	\$0.19
10/23/2013	10:32:00 AM	00:01:23	O	504	1- (802)-862-1177	BURLINGTON, VT	\$0.04
10/23/2013	10:47:00 AM	00:01:23	O	506	1- (978)-509-2555	LAWRENCE, MA	\$0.04
10/23/2013	11:22:00 AM	00:20:49	O	506	1- (978)-509-2555	LAWRENCE, MA	\$0.63
10/23/2013	11:24:00 AM	00:05:38	I	504	1- (519)-963-1665	LONDON, ON	\$0.00
10/23/2013	11:48:00 AM	00:01:03	O	506	1- (403)-207-1035	CALGARY, AB	\$0.03
10/23/2013	11:50:00 AM	00:32:53	O	506	1- (603)-279-8000	MEREDITH, NH	\$0.99
10/23/2013	12:00:00 PM	00:01:08	I	504	1- (770)-973-9990	ATLANTA NORTHWEST, GA	\$0.00
10/23/2013	12:01:00 PM	00:21:01	I	504			\$0.00
10/23/2013	12:37:00 PM	00:02:35	I	504	1- (613)-687-2855	PETAWAWA, ON	\$0.00
10/23/2013	12:43:00 PM	00:13:14	I	504	1- (770)-973-9990	ATLANTA NORTHWEST, GA	\$0.00
10/23/2013	12:45:00 PM	00:02:00	O	506	1- (603)-689-1834	NASHUA, NH	\$0.06
10/23/2013	12:52:00 PM	00:00:49	O	506	1- (905)-672-4800	MALTON, ON	\$0.03
10/23/2013	12:53:00 PM	00:19:30	I	506	1- (772)-283-8300	STUART, FL	\$0.00
10/23/2013	12:58:00 PM	00:01:19	O	504	1- (641)-628-7619	PELLA, IA	\$0.04
10/23/2013	1:15:00 PM	00:21:47	O	506	1- (613)-561-8972	KINGSTON, ON	\$0.65
10/23/2013	1:15:00 PM	00:00:11	O	506	1- (613)-281-0000	PEMBROKE, ON	\$0.02
10/23/2013	1:40:00 PM	00:03:06	O	506	1- (772)-678-7430	STUART, FL	\$0.09
10/23/2013	1:45:00 PM	00:21:34	I	506	1- (613)-281-0000	PEMBROKE, ON	\$0.00
10/23/2013	1:56:00 PM	00:00:25	I	504	(250)-870-1388	KELOWNA, BC	\$0.00

10/23/2013	1:57:00 PM	00:00:06	I	504	(778)-738-0360	KELOWNA, BC	\$0.00	
10/23/2013	2:03:00 PM	00:12:17	O	504	1- (416)-948-8852	TORONTO, ON	\$0.37	
10/23/2013	2:08:00 PM	00:13:06	O	506	1- (800)-699-2994		\$0.00	
10/23/2013	2:29:00 PM	00:03:52	O	504	1- (602)-344-7300	PHOENIX, AZ	\$0.12	
10/23/2013	2:29:00 PM	00:00:09	O	504	1- (602)-344-7300	PHOENIX, AZ	\$0.02	
10/23/2013	2:37:00 PM	00:06:40	I	506	1- (604)-935-8242	WHISTLER, BC	\$0.00	
10/23/2013	2:56:00 PM	00:45:20	I	506	1- (507)-625-6426	MANKATO, MN	\$0.00	
10/23/2013	3:36:00 PM	00:00:18	I	504	1- (206)-445-6301	SEATTLE, WA	\$0.00	
10/23/2013	3:42:00 PM	00:01:11	O	506	1- (604)-932-5535	WHISTLER, BC	\$0.04	

Number of calls: 43 Total Duration: 05:41:37 Average Duration: 00:07:57 Cost: \$3.51

Totals for: Technical Support \$0.18

\$0.00

\$0.00

Department Total \$3.69