# HANSEN
## CALL REPORTS

# Hardware Requirements for CASH+ Hansen Call Reports Multi Site

**Main Site:**

- Compatible with 32 bit or 64 bit Windows operating systems:
    Windows 7, Serv 2012, Serv 2012 R2, Serv 2016, Serv 2019, 8, 8.1 or 10
- Telephone System must be capable of providing SMDR/CDR (Serial, IP, API etc..)
- Main Site Requires dedicated PC
- Minimum 4 GB RAM
- Serial Port dedicated for CASH+ if collecting SMDR/CDR via RS232
- Remote Internet Access Required
- CASH+ Web may require port forwarding and/or a port opened on the firewall
- Virtual Environments (If SMDR is over Serial from your PBX a serial port slot must be allocated to the virtual instance CASH+ is installed on. Please call HSC for more specifics if needed)
- 30 GB of free hard disk space PER SITE *

**For each remote collection site (optional):**

- Compatible with 32 bit or 64 bit Windows operating systems:
    Windows 7, Serv 2008, Serv 2008 R2, Serv 2012, Serv 2012 R2, Serv 2016, 8, 8.1 or 10
- Remote Site does NOT require a dedicated PC
- Minimum 4 GB RAM
- Telephone System must be capable of providing SMDR/CDR (Serial, IP, API etc..)
- Serial Port dedicated for CASH+ if collecting SMDR/CDR via RS232
- Remote Internet Access Required
- Minimum of 30 GB of free hard disk space*

CASH+ runs as a service which allows the host computer to be logged off

MULTI SITE CALL REPORTS DOES REQUIRE A DEDICATED COMPUTER

* Free hard disk space will vary depending on number of extensions and call volume

# HANSEN
SOFTWARE