



# HANSEN

## CALL REPORTS

### CASH+ Hansen Call Reports Features & Benefits

- Software runs as a service
- Save print and/or email specific reports
- Endless report variations available in different forms (PDF, Word, Excel) and can be automated to save, print and/or email on a schedule
- Alert for when no call data is being captured
- 911/Specific call alert feature
- Station billing detail for recurring and non-recurring charges
- Competitive pricing tailored to line type and size
- Includes Software Assurance Coverage which includes;
  - Software Installation
  - 1 year of unlimited training & technical support including emergency technical support 24/7
  - Semi-annual software updates including new features

Call today for a specialized webinar to assist in your evaluation process!

### Benefits of CASH+ Hansen Call Reports



#### Productivity

Monitor employee productivity by analyzing individual and departmental phone activity and set goals. Monitor misuse and abuse of phone lines.



#### Cost Recovery

Bill back clients for phone usages to recover costs. Track incoming calls to ensure advertising campaigns are profitable.



#### Customer Care

Run traffic reports to ensure customer care standards are met. Predict peak periods during the day to make staffing decisions



#### Revenue Generation

Track call costs to generate revenue by billing for cost of equipment, service fees, and telephone calls.



**HANSEN**  
SOFTWARE

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