



# HANSEN

## CALL RECORDING

Hansen Software offers the CASH+ Hansen Call Recording product with a Web interface. Install the program on any Windows 7 or newer PC and then your data will be accessible on other web enabled devices such as PCs, tablets and Phones that can reach your network. No need for multiple client application installs.

Reports Scheduled Reports Stored Reports Dashboard ▾

- ▶ All Lines Busy Reports
- ▶ Call Reports
- ▶ Company Reports
- ▶ Department Reports
- ▶ Divisional Reports
- ▶ Specialty Reports
- ▼ Station Reports

- Station Overview
- Station Summary
- Station Detail
- Station By Hour
- Station By Day
- Station By Month

Reports Scheduled Reports Stored Reports Dashboard ▾ Admin ▾

ACTIVE	REPORT	CRITERIA
<input checked="" type="checkbox"/>	Station Overview Daily Overview	Departments List = Administration
<input checked="" type="checkbox"/>	Station By Hour Reception	Station Name List = Chelan Davis

Save View Log Historical Report Delete Change Criteria

<input type="radio"/> Minutes <input type="radio"/> Daily <input type="radio"/> Weekly <input type="radio"/> Monthly <input type="radio"/> Yearly	<input checked="" type="checkbox"/> Mon <input checked="" type="checkbox"/> Fri <input checked="" type="checkbox"/> Tue <input checked="" type="checkbox"/> Sat <input checked="" type="checkbox"/> Wed <input checked="" type="checkbox"/> Sun <input checked="" type="checkbox"/> Thu	Runs at: <input type="text" value="14:05:00"/> Offset Hours: <input type="text"/>	Starting at: <input type="text" value="00:00:00"/> Ending at: <input type="text" value="23:59:59"/>
---	--	--	--

TICKER TAPE						
DATE	TIME	STN NAME	CALL TYPE	PHONE	DURATION	CR
7/20/2017	11:20:00 AM	Tyrel Hansen	Long Distance	1- (469)-234-9100	00:04:51	<a href="#">Listen</a>
7/20/2017	11:19:00 AM	Katrina Doroschuk	Incoming	1- (613)-382-4752	00:04:44	<a href="#">Listen</a>
7/20/2017	11:16:00 AM	Natasha Nicholls	Incoming	1- (604)-988-6550	00:01:54	<a href="#">Listen</a>

Call Recording

Date: 7-20-2017 at 11:20 AM Outgoing call from Extension: 506 (Tyrel Hansen) Phone: 1- (469)-234-9100 for 291 seconds

▶ 0:00 / 4:56

