

Dept By Hour



Site: Kelowna
 Date Between 6/9/2019 AND 6/15/2019
 AND Departments List = Sales
 OR Departments List = Technical Support

Sales	In	Out	Total	Duration In	Duration Out	Total	Avg Duration	Cost	% Load
07 AM To 08 AM	1	8	9	00:00:21	00:53:46	00:54:07	00:06:00	\$1.80	3.07%
08 AM To 09 AM	3	15	18	00:11:43	00:24:17	00:36:00	00:02:00	\$1.01	2.05%
09 AM To 10 AM	3	18	21	00:09:02	00:37:44	00:46:46	00:02:13	\$1.17	2.66%
10 AM To 11 AM	3	15	18	00:56:23	01:46:30	02:42:53	00:09:02	\$3.40	9.26%
11 AM To 12 PM	3	7	10	00:09:03	00:17:06	00:26:09	00:02:36	\$0.66	1.49%
12 PM To 01 PM	1	3	4	00:10:27	00:27:28	00:37:55	00:09:28	\$0.06	2.15%
01 PM To 02 PM	2	8	10	00:00:28	00:46:41	00:47:09	00:04:42	\$1.04	2.68%
02 PM To 03 PM	3	4	7	00:34:25	00:16:35	00:51:00	00:07:17	\$0.25	2.90%
03 PM To 04 PM	2	6	8	00:10:02	00:12:15	00:22:17	00:02:47	\$0.13	1.27%
	21	84	105	02:21:54	05:42:22	08:04:16	00:04:36	\$9.51	

Technical Support	In	Out	Total	Duration In	Duration Out	Total	Avg Duration	Cost	% Load
07 AM To 08 AM	4	4	8	01:05:00	00:02:31	01:07:31	00:08:26	\$0.09	3.84%
08 AM To 09 AM	7	9	16	01:23:05	00:30:15	01:53:20	00:07:05	\$0.69	6.44%
09 AM To 10 AM	7	12	19	01:27:01	00:48:23	02:15:24	00:07:07	\$1.54	7.69%
10 AM To 11 AM	17	12	29	03:23:05	00:30:56	03:54:01	00:08:04	\$0.85	13.30%
11 AM To 12 PM	11	6	17	03:14:59	00:23:29	03:38:28	00:12:51	\$0.85	12.41%
12 PM To 01 PM	11	5	16	01:43:59	00:53:35	02:37:34	00:09:50	\$1.73	8.95%
01 PM To 02 PM	8	7	15	01:25:22	01:26:50	02:52:12	00:11:28	\$2.80	9.78%
02 PM To 03 PM	4	7	11	00:49:29	01:19:48	02:09:17	00:11:45	\$2.65	7.35%
03 PM To 04 PM	4	3	7	00:17:40	00:02:47	00:20:27	00:02:55	\$0.09	1.16%
04 PM To 05 PM	3	0	3	00:27:26	00:00:00	00:27:26	00:09:08	\$0.00	1.56%
	76	65	141	15:17:06	05:58:34	21:15:40	00:09:02	\$11.31	