

Department Summary

Site: Kelowna
Date Between 6/9/2019 AND 6/15/2019
AND Departments List = Sales
OR Departments List = Technical Support



Sales	Number of Calls	Duration of Calls
1-800	12	01:52:48
Incoming	23	02:25:38
Local	17	00:26:16
Long Distance	69	04:31:39
Totals	121	09:16:21

Technical Support	Number of Calls	Duration of Calls
1-800	10	00:27:29
Incoming	76	15:17:06
Local	3	00:03:03
Long Distance	53	05:32:01
Totals	142	21:19:39