

Department Summary by Station

Date Between 5/16/10 AND 5/22/10
AND Departments List = Technical Support



Dept: **Technical Support**

Station: **Kris Kutny**

Stn ID: **504**

	Number of Calls	Duration of Calls	Cost of Calls	Surcharge of Calls
1-800	9	01:34:22	\$0.00	\$9.00
Extension	2	00:00:13	\$0.00	\$0.00
Incoming	20	03:24:55	\$0.00	\$0.00
Incoming Transfer	27	04:30:55	\$0.00	\$0.00
Local	15	00:48:17	\$0.00	\$7.50
Long Distance	58	04:58:02	\$8.62	\$29.00
Totals	131	15:16:44	\$8.62	\$45.50
			Cost:	\$54.12
			HST	\$2.71
			Total	\$56.83

Dept: **Technical Support**

Station: **Tyrel Hansen**

Stn ID: **506**

	Number of Calls	Duration of Calls	Cost of Calls	Surcharge of Calls
1-800	1	01:49:59	\$0.00	\$1.00
Extension	5	00:00:21	\$0.00	\$0.00
Incoming	19	01:16:40	\$0.00	\$0.00
Incoming Transfer	27	04:27:28	\$0.00	\$0.00
Local	10	00:25:32	\$0.00	\$5.00
Long Distance	31	02:23:53	\$5.30	\$15.50
Totals	93	10:23:53	\$5.30	\$21.50
			Cost:	\$26.80
			HST	\$1.34
			Total	\$28.14