

Department by Hour

Date Between 5/16/10 AND 5/22/10
 AND Departments List = Sales
 OR Departments List = Technical Support



Sales	In	Out	Total	Duration In	Duration Out	Total	Avg Duration	Cost
07 AM To 08 AM	4	8	12	01:16:44	00:17:53	01:34:37	00:07:53	\$4.94
08 AM To 09 AM	7	10	17	00:49:48	01:18:51	02:08:39	00:07:34	\$6.01
09 AM To 10 AM	9	25	34	00:20:36	01:02:31	01:23:07	00:02:26	\$15.72
10 AM To 11 AM	21	25	46	00:47:04	01:28:43	02:15:47	00:02:57	\$14.63
11 AM To 12 PM	8	11	19	00:29:27	01:18:21	01:47:48	00:05:40	\$7.36
12 PM To 01 PM	11	16	27	00:55:34	01:28:39	02:24:13	00:05:20	\$11.43
01 PM To 02 PM	8	8	16	00:13:53	00:49:14	01:03:07	00:03:56	\$4.45
02 PM To 03 PM	9	19	28	00:40:08	00:42:36	01:22:44	00:02:57	\$11.55
03 PM To 04 PM	4	4	8	00:25:33	00:28:23	00:53:56	00:06:44	\$2.42
04 PM To 05 PM	0	1	1	00:00:00	00:01:03	00:01:03	00:01:03	\$0.53
	81	127	208	05:58:47	08:56:14	14:55:01	00:04:18	\$79.02

Technical Support	In	Out	Total	Duration In	Duration Out	Total	Avg Duration	Cost
08 AM To 09 AM	5	16	21	00:13:11	02:52:40	03:05:51	00:08:51	\$10.90
09 AM To 10 AM	9	19	28	01:09:38	01:50:25	03:00:03	00:06:25	\$13.82
10 AM To 11 AM	13	20	33	02:14:55	01:50:35	04:05:30	00:07:26	\$13.08
11 AM To 12 PM	20	15	35	03:26:45	01:08:53	04:35:38	00:07:52	\$9.54
12 PM To 01 PM	6	15	21	01:17:42	01:44:04	03:01:46	00:08:39	\$12.68
01 PM To 02 PM	12	9	21	02:06:02	00:28:30	02:34:32	00:07:21	\$4.90
02 PM To 03 PM	9	21	30	01:33:08	01:05:48	02:38:56	00:05:17	\$12.36
03 PM To 04 PM	8	7	15	01:11:32	00:40:22	01:51:54	00:07:27	\$3.94
04 PM To 05 PM	11	9	20	00:27:05	00:19:22	00:46:27	00:02:19	\$3.74
	93	131	224	13:39:58	12:00:39	25:40:37	00:06:52	\$84.97