



Multi-Tenant Organization

Sample Reports

&

Information Booklet





Features...

- Installation, Training and Technical Support is Available through our Online Web Support Option
- Emergency Technical Support is Available 24/7!
- Rapid Report Generator
- Automated E-mailing and/or Printing of Scheduled Reports
- TONS of Report Variations Available in many Different Formats (i.e.PDF,Excel,Word)
- Client/Server Network Compatible
- 911/Specific Call Type Alert feature
- No Call Data Collection Alert Notification
- Station Billing Detail for Recurring and Non-Recurring Charges
- Multi-Site Application Available
- Area code & Exchange Table Updates
- Compatible with all Windows Operating Systems Currently Supported by Microsoft
- Data may be Collected via IP, Serial Port, or Database



Why Us...

- Competitive Pricing Tailored to Size of Company
- Exceptional Industry Knowledge
- Fantastic Customer Care & Technical Support
- Remote Installation Assistance
- Remote Setup & Training
- Unlimited Technical Support & Training for the first year
- New features, Software and Area Code Upgrades throughout the Year
- 24/7 Support for Emergencies
- Specialized Online Webinar's to Assist in Your Evaluation Process



The Preferred Call Accounting Solution

www.hansensoftware.com



Software Assurance Coverage is **included** with CASH+ software:

- ✓ We do the software installation
- ✓ Remote Installation Assistance
- ✓ Unlimited User Training
- ✓ 1 year of unlimited technical support
- ✓ 24/7 Support for Technical Emergencies
- ✓ Remote Online Training, Support or Upgrade Assistance

Feature for Feature We Have the **Best Price in the Industry:**

- ✓ Installation Assistance and Training Included with Software Purchase
- ✓ Pricing Includes First Year of Software Assurance Coverage
- ✓ We Offer Smaller Extension Ordering Points
- ✓ CASH+ Pricing Includes Unlimited Client Copies

- ✓ Semi Annual Software Updates
 - Automatic Maintenance Routine
 - Product Enhancements
 - Area Code Updates
 - Additional Reports
 - New Telephone Systems Additions
 - Microsoft Windows Compatibility Upgrades

We are compatible with all phone systems and have been certified by:



1.877.795.2274



The Preferred Call Accounting Solution



Hardware Requirements for CASH+

SYSTEM REQUIREMENTS

- Telephone System must have SMDR Interface outputting via RS232 or TCP/IP
- CPU Processor – 1.0GHz or better
- CD ROM
- Minimum of 1 GB RAM
- Serial Port dedicated for CASH+*
- High Speed Internet Access for technical support
- Minimum 10GB of free hard disk space**
- Windows 2003 Server, 2008 Server, XP, Vista, Windows 7 (32 bit & 64 bit) or Windows Small Business Server 2011

In many cases CASH+ can run as a service which allows the host computer to be logged off. In other cases it runs as an application. Please call for more details.

CASH+ DOES NOT REQUIRE A DEDICATED COMPUTER

* Only required to collect SMDR/CDR data via RS232 connection; not required if collecting via TCP/IP. A second serial port is required for clients exporting calls to Serial PM Systems.

** Requirement may vary depending on number of extensions and call volume.

Recurring Charge List

All Records Selected



Name	Description	Rate	Stations	Total Rate
Daily Room Cleaning	Daily Room Cleaning	\$8.00	3	\$24.00
Hand Set Rental	Hand Set Rental	\$1.50	6	\$9.00
Internet Service	Internet Service	\$0.50	5	\$2.50
Line Rental	Line Rental	\$0.85	1	\$0.85
Telephone Access Fee	Telephone Access Fee	\$1.00	7	\$7.00
		Totals	22	\$43.35

CASH+ allows you to assign monthly recurring charges to specific extensions. This report provides a list of current recurring charges & to which extensions they are assigned to.

Non Recurring Charge List

All Records Selected



Name	Description	Cost
Calling Card	Calling Card	\$67.00
Cellular Bill	Cellular Bill	\$600.00
Collect Call	Collect Call	\$20.00
Font Desk Service	Operator Call	\$1.00
New Handset	New Telephone	\$225.00
Repair Phone Line	Repair Phone Line	\$150.00
Suite Rental	Suite Rental	\$125.00

CASH+ allows you to assign a one time charge or fee to individual extensions for services rendered or products purchased. Create your own rate & description & apply it to the specific

Company Billing Summary

Date Between 04/01/2010 AND 04/30/2010



	Number of Calls	Duration of Calls	Cost of Calls
1-800	71	08:04:29	\$0.00
411or 555-1212	8	00:27:53	\$8.40
Incoming	1021	39:29:40	\$0.00
Incoming Transfer	525	59:16:24	\$0.00
International	1	00:07:14	\$9.59
Local	328	11:15:49	\$0.00
Long Distance	1066	67:09:09	\$162.73
Missed Calls	9	00:00:00	\$0.00
Operator	1	00:00:07	\$1.05
Recurring Charges	0	00:00:00	\$319.09
Non Recurring Charges	0	00:00:00	\$0.00
Totals	3030	185:50:45	\$500.86

This report shows an overview of billable calls made during one month. This report can be generated to display information for any date range you choose.

Department Billing Overview

Date Between 05/09/2010 AND 05/15/2010



Dept	Dept Name	Number of Calls	Duration of Calls	Call Charges	Recurring Charges	Non-Recurring Charges	Total Charges
0001	Prestige Collision	63	02:00:51	\$47.75	\$25.50	\$0.00	\$73.25
0002	BigSteelBox	0	00:00:00	\$0.00	\$11.50	\$0.00	\$11.50
0003	Hansen Software	179	12:44:00	\$316.52	\$9.00	\$0.00	\$325.52
0004	The Mission Group	1	00:01:11	\$0.36	\$0.00	\$0.00	\$0.36
		243	14:46:02	\$364.63	\$46.00	\$0.00	\$410.63

This CASH+ report allows management to produce an overview report on each tenant's billable phone activity for a specified time frame. This report includes all charges that could be applied; call costs, recurring charges and non recurring charges.

Department Billing Summary

Date = 05/20/2010



0001 Prestige Collision

Station ID	Station Name	Number of Calls	Duration of Calls	Call Charges	Recurring Charges	Non-Recurring Charges	Total Charges
500	Mark Regier	0	00:00:00	\$0.00	\$9.00	\$0.00	\$9.00
504	Todd Regier	11	01:25:01	\$39.14	\$0.00	\$0.00	\$39.14
0001	Prestige Collision	11	01:25:01	\$39.14	\$9.00	\$0.00	\$48.14

0002 BigSteelBox

Station ID	Station Name	Number of Calls	Duration of Calls	Call Charges	Recurring Charges	Non-Recurring Charges	Total Charges
505	Jason Siebenga	0	00:00:00	\$0.00	\$2.50	\$0.00	\$2.50
0002	BigSteelBox	0	00:00:00	\$0.00	\$2.50	\$0.00	\$2.50

0003 Hansen Software

Station ID	Station Name	Number of Calls	Duration of Calls	Call Charges	Recurring Charges	Non-Recurring Charges	Total Charges
501	Sara Pokolm	2	00:03:17	\$1.08	\$2.50	\$0.00	\$3.58
503	Natasha Nicholls	11	01:07:37	\$26.33	\$0.00	\$0.00	\$26.33
506	Tyrel Hansen	2	00:05:43	\$2.08	\$0.00	\$0.00	\$2.08
507	Alyssa Hansen	0	00:00:00	\$0.00	\$11.50	\$0.00	\$11.50
0003	Hansen Software	15	01:16:37	\$29.49	\$14.00	\$0.00	\$43.49

This report summarizes billable activity for each Tenant's specific stations.

Phone Billing Report for: 05/20/2010 to 05/20/2010

500 Todd Regier



Recurring Charges

Hand Set Rental	\$9.00
	<hr/>
	\$9.00
	<hr/> <hr/>
Sub Total:	\$9.00
Total	<hr/> \$9.00

Phone Billing Report for: 05/20/2010 to 05/20/2010

504 Mark Regier



Call Costs

Date	Time	Duration	Phone Number	Location	Amount
05/20/2010	8:12 AM	00:04:38	1- (306)-347-8466	REGINA, SK	\$1.72
05/20/2010	8:33 AM	00:00:27	1- (306)-347-8466	REGINA, SK	\$0.20
05/20/2010	8:49 AM	00:00:34	1- (604)-982-3060	NORTH VANCOUVER, BC	\$0.20
05/20/2010	8:50 AM	00:02:17	1- (604)-649-3970	VANCOUVER, BC	\$0.80
05/20/2010	8:53 AM	00:01:28	1- (250)-726-7725	UCLUELET, BC	\$0.48
05/20/2010	9:04 AM	00:18:18	1- (928)-783-4453	YUMA, AZ	\$9.00
05/20/2010	9:27 AM	00:33:18	1- (928)-783-4453	YUMA, AZ	\$16.50
05/20/2010	10:20 AM	00:00:22	1- (905)-685-5455	ST CATHARINES THOROLD, ON	\$0.20
05/20/2010	10:21 AM	00:14:52	1- (905)-988-6000	ST CATHARINES THOROLD, ON	\$5.84
05/20/2010	12:16 PM	00:00:31	1- (519)-258-8411	WINDSOR, ON	\$0.20
05/20/2010	12:20 PM	00:08:16	1- (253)-848-2371	PUYALLUP, WA	\$4.00
					<hr/> \$39.14

View each station and their specific structure of billable activity in detail. This report will provide detail on all billable telephone calls, recurring charges & non recurring charges. The final total is tallied & displayed for easy interpretation.

Sub Total:	<hr/> \$39.14
Total	<hr/> \$39.14

Station Billing Overview

Date = 05/19/2010

AND Departments List = Hansen Software

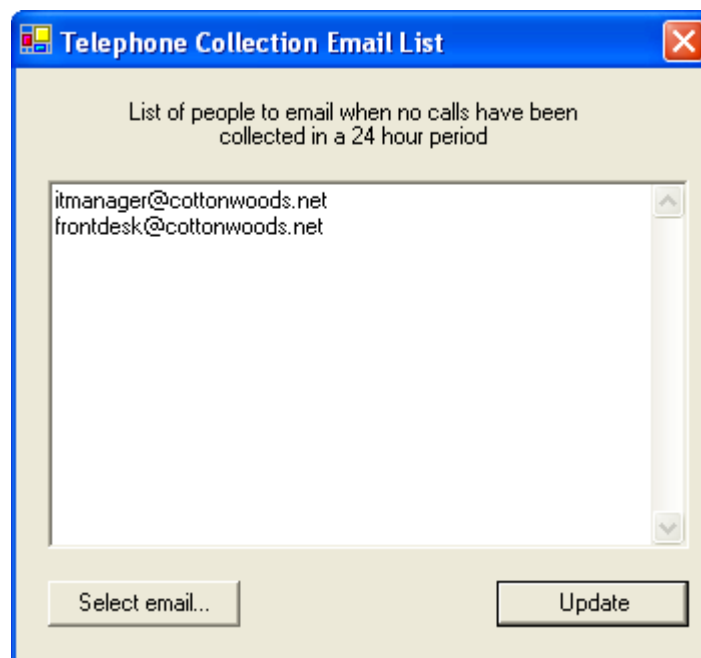


Station ID	Station Name	Number of Calls	Duration of Calls	Call Charges	Recurring Charges	Non-Recurring Charges	Total Charges
501	Sara Pokolm	20	00:20:48	\$7.58	\$2.50	\$0.00	\$10.08
503	Natasha Nicholls	13	01:29:45	\$35.40	\$0.00	\$0.00	\$35.40
506	Tyrel Hansen	3	00:02:29	\$0.80	\$0.00	\$0.00	\$0.80
507	Alyssa Hansen	0	00:00:00	\$0.00	\$11.50	\$0.00	\$11.50
		36	01:53:02	\$43.78	\$14.00	\$0.00	\$57.78

Generate a report to display an overview of each stations billable activities for certain time frame. This report represents a on month period.

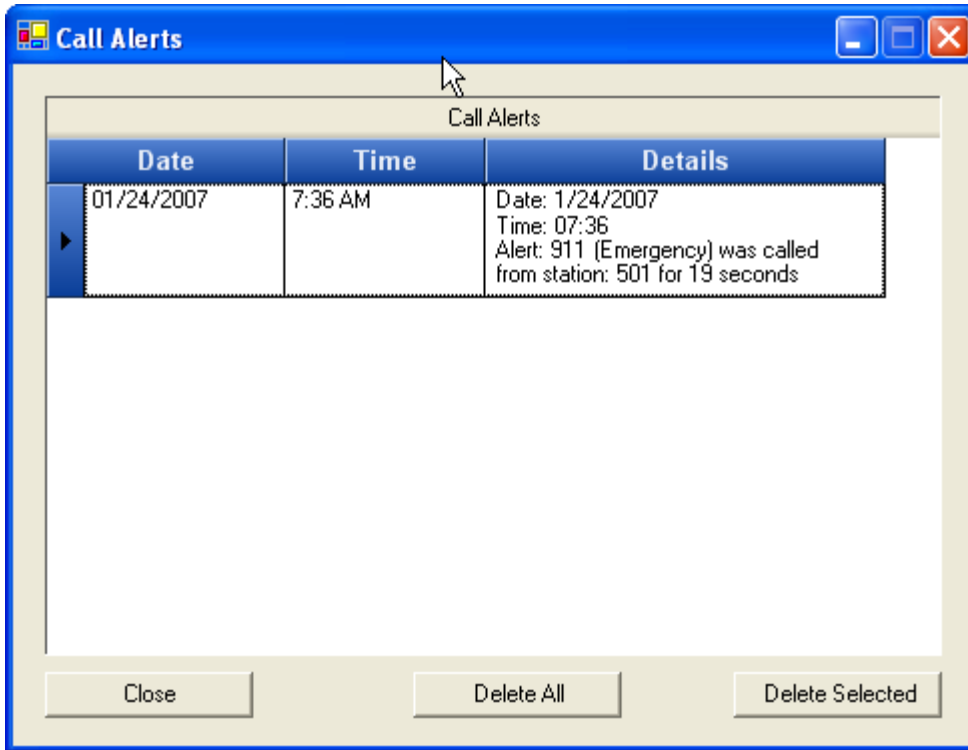
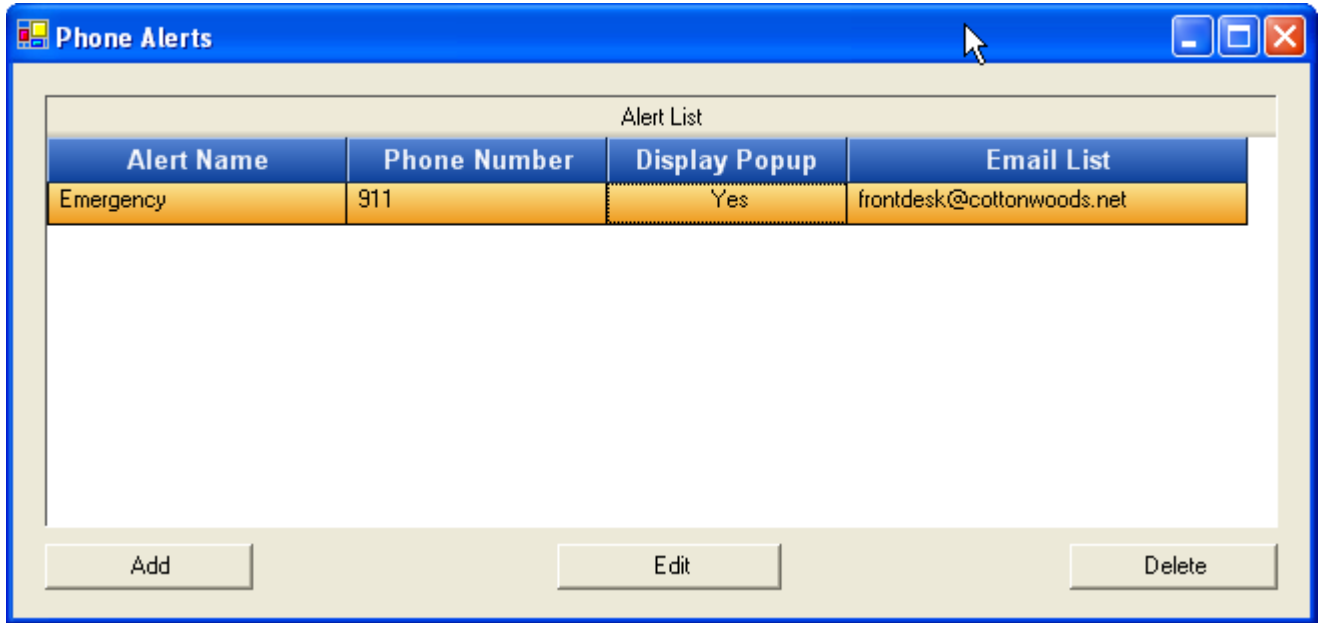
Telephone Collection Alert

This feature allows users to be notified by email when no calls have been collected for a period of 24 hours. Quick detection will minimize the amount of calls lost and lessen the overall impact by quick rectification of the issue. You may set this alert to include as many email addresses as needed.



Phone Number Alerts (Call Alerts)

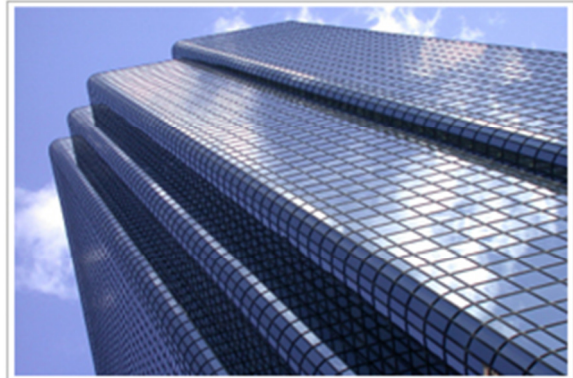
Set any telephone number as a Call Alert. Emergency 911 calls often most important. Other options may include, 411 / 555-1212 alerts, International Calls, Operator Assisted Calls, or any specific phone number of interest.



Multi-Tenant Call Accounting Software

Multi-Tenant Organizations use CASH+ Call Accounting Software to:

- Generate Revenue with Flexible Surcharge Capabilities
- Allocate Telephone Costs by Tenants
- Manage Tenant Telecommunications Costs
- Manage Equipment and Service Charges
- Monitor Trunk Activity to Analyze Line Requirements



Features & Benefits:

In an office environment with several tenants, recovering costs for long distance calls and equipment costs from each tenant is an administrative nightmare!

CASH+ Call Accounting Software easily allocates long distance charges to specific departments, locations or divisions.

CASH+ also provides a Multi Rate Department Feature which allows you to customize a preferred phone rate structure for specific tenants.

By monitoring Trunk Activity, CASH+ Call Accounting Software provides useful reports for analyzing present and future line requirements to ensure an adequate number of lines are present.

Organizations such as **Davinci Office Suites** use our software and find that it has provided them with a valuable solution for their call accounting needs.

For more information on the CASH+ Call Tracking Software from Hansen Software Corporation, please call us toll free at 1-877-795-2274.

