



Law Offices

Sample Reports

&

Information Booklet





Features...

- Installation, Training and Technical Support is Available through our Online Web Support Option
- Emergency Technical Support is Available 24/7!
- Rapid Report Generator
- Automated E-mailing and/or Printing of Scheduled Reports
- TONS of Report Variations Available in many Different Formats (i.e.PDF,Excel,Word)
- Client/Server Network Compatible
- 911/Specific Call Type Alert feature
- No Call Data Collection Alert Notification
- Station Billing Detail for Recurring and Non-Recurring Charges
- Multi-Site Application Available
- Area code & Exchange Table Updates
- Compatible with all Windows Operating Systems Currently Supported by Microsoft
- Data may be Collected via IP, Serial Port, or Database



Why Us...

- Competitive Pricing Tailored to Size of Company
- Exceptional Industry Knowledge
- Fantastic Customer Care & Technical Support
- Remote Installation Assistance
- Remote Setup & Training
- Unlimited Technical Support & Training for the first year
- New features, Software and Area Code Upgrades throughout the Year
- 24/7 Support for Emergencies
- Specialized Online Webinar's to Assist in Your Evaluation Process



The Preferred Call Accounting Solution

www.hansensoftware.com



Software Assurance Coverage is **included** with CASH+ software:

- ✓ We do the software installation
- ✓ Remote Installation Assistance
- ✓ Unlimited User Training
- ✓ 1 year of unlimited technical support
- ✓ 24/7 Support for Technical Emergencies
- ✓ Remote Online Training, Support or Upgrade Assistance

Feature for Feature We Have the **Best Price in the Industry:**

- ✓ Installation Assistance and Training Included with Software Purchase
- ✓ Pricing Includes First Year of Software Assurance Coverage
- ✓ We Offer Smaller Extension Ordering Points
- ✓ CASH+ Pricing Includes Unlimited Client Copies

- ✓ Semi Annual Software Updates
 - Automatic Maintenance Routine
 - Product Enhancements
 - Area Code Updates
 - Additional Reports
 - New Telephone Systems Additions
 - Microsoft Windows Compatibility Upgrades

We are compatible with all phone systems and have been certified by:



1.877.795.2274



The Preferred Call Accounting Solution



Hardware Requirements for CASH+

SYSTEM REQUIREMENTS

- Telephone System must have SMDR Interface outputting via RS232 or TCP/IP
- CPU Processor – 1.0GHz or better
- CD ROM
- Minimum of 1 GB RAM
- Serial Port dedicated for CASH+*
- High Speed Internet Access for technical support
- Minimum 10GB of free hard disk space**
- Windows 2003 Server, 2008 Server, XP, Vista, Windows 7 (32 bit & 64 bit) or Windows Small Business Server 2011

In many cases CASH+ can run as a service which allows the host computer to be logged off. In other cases it runs as an application. Please call for more details.

CASH+ DOES NOT REQUIRE A DEDICATED COMPUTER

* Only required to collect SMDR/CDR data via RS232 connection; not required if collecting via TCP/IP. A second serial port is required for clients exporting calls to Serial PM Systems.

** Requirement may vary depending on number of extensions and call volume.

Account Detail

Date Range Between 11/04/08 AND 11/04/08



Account: 018976

Prestige Collision

Date	Time	Duration	Station	I/O	Phone Number	Location	Cost
11/04/2008	9:16:10 AM	00:01:29	220	O	(250)-372-5177	SOUTH KAMLOOPS, BC	\$0.00
11/04/2008	2:09:18 PM	00:00:22	211	E	1		\$0.00
11/04/2008	2:11:13 PM	00:01:34	211	O	1- (250)-979-4637	KELOWNA, BC	\$0.32
11/04/2008	2:12:54 PM	00:01:23	211	O	1- (250)-342-2022	INVERMERE, BC	\$0.28
11/04/2008	3:27:49 PM	00:01:34	223	O	1- (250)-423-6846	FERNIE, BC	\$0.32
11/04/2008	3:50:14 PM	00:01:36	211	O	1- (250)-979-4637	KELOWNA, BC	\$0.32
11/04/2008	3:53:28 PM	00:02:55	211	O	1- (250)-342-2022	INVERMERE, BC	\$0.60
11/04/2008	3:56:19 PM	00:01:53	211	O	1- (250)-342-8308	INVERMERE, BC	\$0.38
11/04/2008	4:01:02 PM	00:04:20	211	O	1- (250)-342-9285	INVERMERE, BC	\$0.88

00:17:06

Cost:	\$3.10
GST	\$0.22
PST	\$0.16
Total	\$3.48

Run a specific report requesting a specific account to be reported on. This report shows the details of each call placed using that account. The associated costs are broken down and totaled with taxed for your review. The account reports are also available with a privacy choice. It will provide you with the same report however it will hide the account number from the report.

I/O: I = Incoming O = Outgoing

Account Overview

Date Range Between 11/04/08 AND 11/04/08



Account #	Account Name	Count	Amount
018318	Big Steel Box	2	\$2.12
018752	Okanagan College	4	\$0.65
018976	Prestige Collision	9	\$3.10
Totals		15	\$5.87

This report offers an overview of all the current accounts that have been used for a specific period of time of your choice. The account number and associated name show on the report along with the call count and cost.

Account Summary

Date Range Between 11/04/08 AND 11/04/08



Account: 018318 Big Steel Box	Number of Calls	Duration of Calls	Cost of Calls
Long Distance	2	00:10:34	\$2.12
Totals	2	00:10:34	\$2.12

View a summary of each account individually. You will see the name and account number along with the number of calls placed on behalf of that account. Find out the total duration and cost as well. This report offer at a

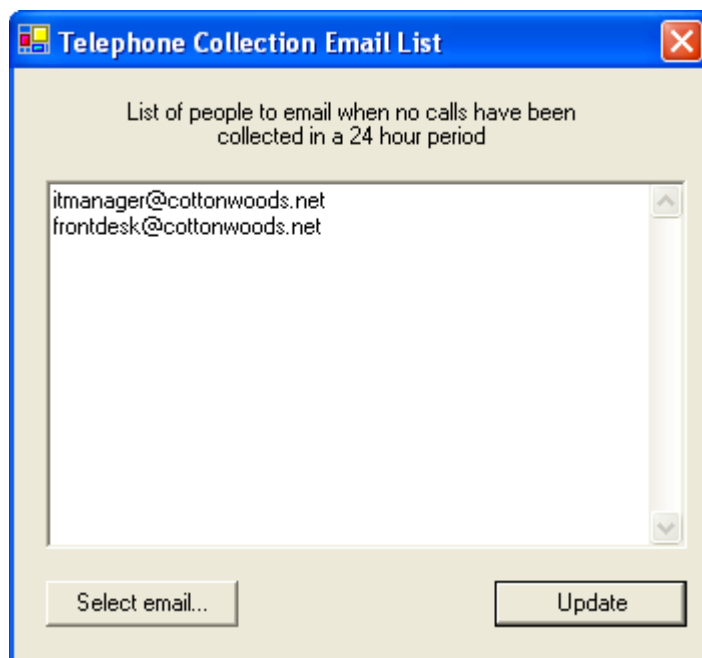
Cost:	\$2.12
GST	\$0.15
PST	\$0.11
Total	\$2.38

Account: 018976 Prestige Collision	Number of Calls	Duration of Calls	Cost of Calls
Extension	1	00:00:22	\$0.00
Local	1	00:01:29	\$0.00
Long Distance	7	00:15:15	\$3.10
Totals	9	00:17:06	\$3.10

Cost:	\$3.10
GST	\$0.22
PST	\$0.16
Total	\$3.48

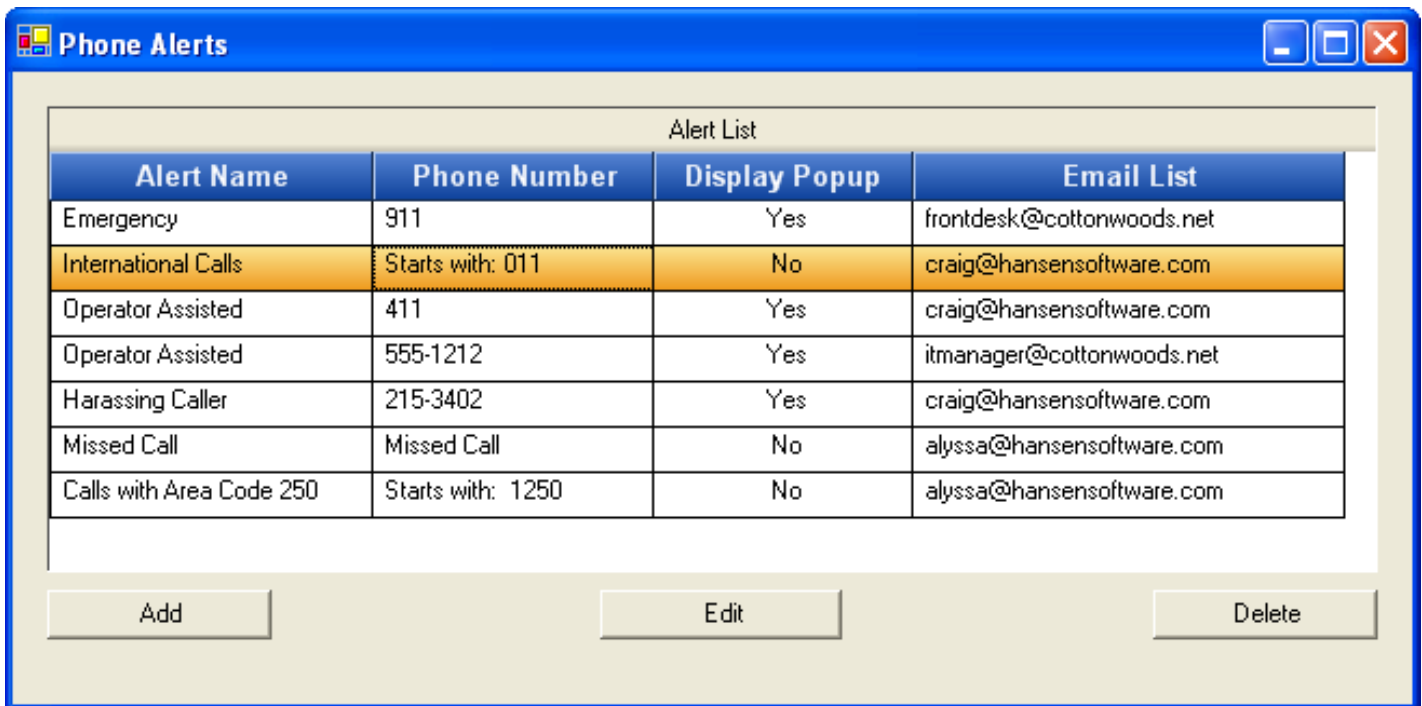
Telephone Collection Alert

This feature allows users to be notified by email when no calls have been collected for a period of 24 hours. Quick detection will minimize the amount of calls lost and lessen the overall impact by quick rectification of the issue. You may set this alert to include as many email addresses as needed.



Telephone Call Alerts

Create alerts to notify you by screen pop up or email when specific calls have taken place. Below are examples of ways to utilize this feature. Customize your alerts to reflect what is most important in your business.



The screenshot shows a window titled "Phone Alerts" with a blue title bar and standard window controls. Inside the window, there is a table titled "Alert List" with four columns: "Alert Name", "Phone Number", "Display Popup", and "Email List". The table contains seven rows of data. Below the table are three buttons: "Add", "Edit", and "Delete".

Alert Name	Phone Number	Display Popup	Email List
Emergency	911	Yes	frontdesk@cottonwoods.net
International Calls	Starts with: 011	No	craig@hansensoftware.com
Operator Assisted	411	Yes	craig@hansensoftware.com
Operator Assisted	555-1212	Yes	itmanager@cottonwoods.net
Harassing Caller	215-3402	Yes	craig@hansensoftware.com
Missed Call	Missed Call	No	alyssa@hansensoftware.com
Calls with Area Code 250	Starts with: 1250	No	alyssa@hansensoftware.com

Law Office Call Accounting Software

Law Offices use Cash+ Call Accounting Software to:

- Eliminate Manual Record Keeping by Automatic Exports to 3rd Party Office Billing Software (i.e. ESI, Legal Pro)
- Provide Real-time Cost Recovery
- Generate Revenue
- Export Calls to Popular Legal Billing Software
- Eliminate Costly Data Entry
- Detect Misuse and Abuse From Administration Extensions



Features & Benefits:

The need to recover telephone costs efficiently and effectively is of great importance. Consider the revenue lost each month because of inaccurate call slips and record keeping. Manually entering these calls into the legal client billing system is tedious and time consuming!

A more effective method is to use our CASH+ Cost Accounting Software. Used in conjunction with your telephone system's account code feature, CASH+ will reduce the cost of managing telephone charges. In other words, CASH+ will make money for your firm!

With CASH+ all telephone activity is logged, long distance costs are applied to these calls and allocated to specific clients. CASH+ Call Accounting efficiently allocates all telephone time and charges then exports the calls to various legal billing programs quickly and efficiently.

Organizations such as **Cates, Carroll, Watt** use our software and find that it has provided them with a valuable solution for their call accounting needs.

For more information on the CASH+ Call Tracking Software from Hansen Software Corporation, please call us toll free at 1-877-795-2274.

