



## Convention Centres

Sample Reports

&

Information Booklet





## Features...

- Installation, Training and Technical Support is Available through our Online Web Support Option
- Emergency Technical Support is Available 24/7!
- Rapid Report Generator
- Automated E-mailing and/or Printing of Scheduled Reports
- TONS of Report Variations Available in many Different Formats (i.e.PDF,Excel,Word)
- Client/Server Network Compatible
- 911/Specific Call Type Alert feature
- No Call Data Collection Alert Notification
- Station Billing Detail for Recurring and Non-Recurring Charges
- Multi-Site Application Available
- Area code & Exchange Table Updates
- Compatible with all Windows Operating Systems Currently Supported by Microsoft
- Data may be Collected via IP, Serial Port, or Database



## Why Us...

- Competitive Pricing Tailored to Size of Company
- Exceptional Industry Knowledge
- Fantastic Customer Care & Technical Support
- Remote Installation Assistance
- Remote Setup & Training
- Unlimited Technical Support & Training for the first year
- New features, Software and Area Code Upgrades throughout the Year
- 24/7 Support for Emergencies
- Specialized Online Webinar's to Assist in Your Evaluation Process



**The Preferred Call Accounting Solution**

[www.hansensoftware.com](http://www.hansensoftware.com)



Software Assurance Coverage is **included** with CASH+ software:

- ✓ We do the software installation
- ✓ Remote Installation Assistance
- ✓ Unlimited User Training
- ✓ 1 year of unlimited technical support
- ✓ 24/7 Support for Technical Emergencies
- ✓ Remote Online Training, Support or Upgrade Assistance

Feature for Feature We Have the **Best Price in the Industry:**

- ✓ Installation Assistance and Training Included with Software Purchase
- ✓ Pricing Includes First Year of Software Assurance Coverage
- ✓ We Offer Smaller Extension Ordering Points
- ✓ CASH+ Pricing Includes Unlimited Client Copies
  
- ✓ Semi Annual Software Updates
  - Automatic Maintenance Routine
  - Product Enhancements
  - Area Code Updates
  - Additional Reports
  - New Telephone Systems Additions
  - Microsoft Windows Compatibility Upgrades

We are compatible with all phone systems and have been certified by:



**1.877.795.2274**



**The Preferred Call Accounting Solution**



## Hardware Requirements for CASH+

### SYSTEM REQUIREMENTS

- Telephone System must have SMDR Interface outputting via RS232 or TCP/IP
- CPU Processor – 1.0GHz or better
- CD ROM
- Minimum of 1 GB RAM
- Serial Port dedicated for CASH+\*
- High Speed Internet Access for technical support
- Minimum 10GB of free hard disk space\*\*
- Windows 2003 Server, 2008 Server, XP, Vista, Windows 7 (32 bit & 64 bit) or Windows Small Business Server 2011

In many cases CASH+ can run as a service which allows the host computer to be logged off. In other cases it runs as an application. Please call for more details.

### **CASH+ DOES NOT REQUIRE A DEDICATED COMPUTER**

\* Only required to collect SMDR/CDR data via RS232 connection; not required if collecting via TCP/IP. A second serial port is required for clients exporting calls to Serial PM Systems.

\*\* Requirement may vary depending on number of extensions and call volume.

## Station Billing Detail

CASH+ Sample Reports

Date Between 1/1/2007 AND 1/26/2007  
AND Station Name List = Ronnie Miller

### CASH+ Sample Reports

#### 505 Ronnie Miller

Phone Billing Report for: 1/1/2007 to 1/26/2007

##### Call Costs

Phone Number	Date	Time	Duration	Amount
1- (614)-895-3142	01/09/2007	9:22 AM	00:08:36	\$2.15
1- (614)-895-3142	01/09/2007	9:47 AM	00:14:12	\$3.55
1- (614)-895-3142	01/09/2007	10:38 AM	00:01:24	\$0.35
1- (614)-895-3142	01/09/2007	10:55 AM	00:17:36	\$4.40
1- (614)-895-3142	01/09/2007	12:00 PM	00:16:00	\$4.00
1- (604)-279-2115	01/16/2007	9:47 AM	00:01:18	\$0.23
1- (604)-644-7870	01/16/2007	9:50 AM	00:27:18	\$4.91
1- (604)-644-7870	01/17/2007	11:04 AM	00:01:30	\$0.27
1- (604)-644-7870	01/18/2007	2:06 PM	00:00:48	\$0.14
1- (604)-644-7870	01/18/2007	2:11 PM	00:03:42	\$0.67
1- (604)-644-7870	01/20/2007	11:56 AM	00:08:36	\$1.55
1- (604)-644-7870	01/22/2007	2:40 PM	00:03:06	\$0.56
1- (604)-644-7870	01/22/2007	2:55 PM	00:01:54	\$0.34

##### Recurring Charges

Description	Amount
Usage of Phone Set	\$5.00
Phone Line Provided	\$15.00

A detailed billing report will show detailed information on each chargeable call made as well as any recurring or non recurring charges assigned to that tenant. Taxes are then added for a final total.

Sub Total:	\$43.12
Tax 1	\$0.00
Tax 2	\$0.01
<b>Total</b>	<b>\$43.13</b>

## Department Summary by Station With Detail

CASH+ Sample Reports

Date Between 1/1/2007 AND 1/26/2007  
AND Station Name List = Ronnie Miller

### Sales Dept

This report groups the call types for each station in each department and provides the details on each call.

Station: **Ronnie Miller**

Stn ID: 505

#### 1-800

Phone Number	Date	Time	Duration of Calls	Cost of Calls
1- (800)-858-2739	01/05/2007	2:28:51 PM	00:00:14	\$0.00
1- (877)-747-6632	01/16/2007	9:46:46 AM	00:00:38	\$0.00
1- (800)-936-3500	01/23/2007	2:06:49 PM	00:19:38	\$0.00
1- (800)-668-7975	01/23/2007	2:28:37 PM	00:29:25	\$0.00
1- (800)-936-7341	01/23/2007	3:22:27 PM	00:02:42	\$0.00
<b>Totals</b>			00:52:37	\$0.00

#### Local

Phone Number	Date	Time	Duration of Calls	Cost of Calls
763-7819	01/04/2007	1:12:47 PM	00:00:31	\$0.00
860-9860	01/10/2007	10:30:17 AM	00:03:41	\$0.00
864-2278	01/12/2007	3:17:17 PM	00:01:14	\$0.00
868-9455	01/17/2007	11:42:07 AM	00:01:15	\$0.00
860-9860	01/19/2007	3:52:33 PM	00:15:35	\$0.00
868-9455	01/22/2007	8:57:05 AM	00:01:08	\$0.00
860-1720	01/22/2007	1:36:22 PM	00:03:00	\$0.00
862-1312	01/23/2007	8:52:11 AM	00:01:13	\$0.00
860-1720	01/23/2007	2:26:59 PM	00:00:58	\$0.00
860-9860	01/23/2007	4:30:45 PM	00:01:36	\$0.00
860-9860	01/23/2007	4:32:31 PM	00:04:01	\$0.00
<b>Totals</b>			00:34:12	\$0.00

#### Long Distance

Phone Number	Date	Time	Duration of Calls	Cost of Calls
1- (614)-895-3142	01/09/2007	9:22:24 AM	00:08:36	\$2.15
1- (614)-895-3142	01/09/2007	9:47:56 AM	00:14:12	\$3.55
1- (614)-895-3142	01/09/2007	10:38:40 AM	00:01:24	\$0.35

1- (614)-895-3142	01/09/2007	10:55:05 AM	00:17:36	\$4.40
1- (614)-895-3142	01/09/2007	12:00:46 PM	00:16:00	\$4.00
1- (604)-279-2115	01/16/2007	9:47:47 AM	00:01:18	\$0.23
1- (604)-644-7870	01/16/2007	9:50:30 AM	00:27:18	\$4.91
1- (604)-644-7870	01/17/2007	11:04:41 AM	00:01:30	\$0.27
1- (604)-644-7870	01/18/2007	2:06:16 PM	00:00:48	\$0.14
1- (604)-644-7870	01/18/2007	2:11:14 PM	00:03:42	\$0.67
1- (604)-644-7870	01/20/2007	11:56:12 AM	00:08:36	\$1.55
1- (604)-644-7870	01/22/2007	2:40:04 PM	00:03:06	\$0.56
1- (604)-644-7870	01/22/2007	2:55:28 PM	00:01:54	\$0.34
<b>Totals</b>			<hr/> 01:46:00	\$23.12

# Department Billing Summary

CASH+ Sample Reports

Date Between 12/1/2006 AND 12/31/2006

## 0001 Administration

Station ID	Station Name	Number of Calls	Duration of Calls	Call Charges	Recurring Charges	Non-Recurring Charges	Total Charges
555	Handy Bus Service Line	1	00:01:42	\$0.34	\$0.00	\$0.00	\$0.34
0001	Administration	1	00:01:42	\$0.34	\$0.00	\$0.00	\$0.34

## 0002 RSales

Station ID	Station Name	Number of Calls	Duration of Calls	Call Charges	Recurring Charges	Non-Recurring Charges	Total Charges
500	Chris Hampton	39	04:18:06	\$68.87	\$25.01	\$0.00	\$93.88
501	Shelly Rond	197	07:59:12	\$110.81	\$25.01	\$0.00	\$135.82
502	Travis & Ella Lang	143	16:35:42	\$269.27	\$25.01	\$0.00	\$294.28
503	Peter & Natalie Nile	381	11:41:30	\$178.06	\$25.01	\$15.01	\$218.08
504	Jim McDonald	0	00:00:00	\$0.00	\$20.01	\$0.00	\$20.01
505	Ronnie Miller	1	00:08:06	\$2.03	\$20.01	\$0.00	\$22.04
507	Allie Harvey	89	03:40:06	\$52.36	\$20.01	\$0.00	\$72.37
0002	Residents	850	44:22:42	\$681.40	\$160.07	\$15.01	\$856.48

This report shows all billable activity including specific recurring or non recurring charges that may be established. See number of calls in summary format for each station in each department.

# Department Billing Overview

CASH+ Sample Reports

Date Between 12/1/2006 AND 12/31/2006

Dept	Dept Name	Number of Calls	Duration of Calls	Call Charges	Recurring Charges	Non-Recurring Charges	Total Charges
0001	Administration	1	00:01:42	\$0.34	\$0.00	\$0.00	\$0.34
0002	Sales	850	44:22:42	\$681.40	\$160.07	\$15.01	\$856.48
		851	44:24:24	\$681.74	\$160.07	\$15.01	\$856.82

View at a glance the billable activity that is taking place in each department.

## Company Billing Summary

CASH+ Sample Reports

Date Between 1/1/2007 AND 1/26/2007

	Number of Calls	Duration of Calls	Cost of Calls
1-800	118	13:53:42	\$0.00
Incoming	873	94:25:34	\$0.00
Local	329	11:45:26	\$0.00
Long Distance	1017	56:36:48	\$797.77
Missed Calls	5	00:00:00	\$0.00
Recurring Charges	0	00:00:00	\$160.07
Non Recurring Charges	0	00:00:00	\$5.00
<b>Totals</b>	<b>2342</b>	<b>176:41:30</b>	<b>\$962.84</b>

View a summary based on the entire company's billable calls, broken down by call type or billing type. See total costs for a specific period of time of your choice.

## Station Billing Overview

CASH+ Sample Reports

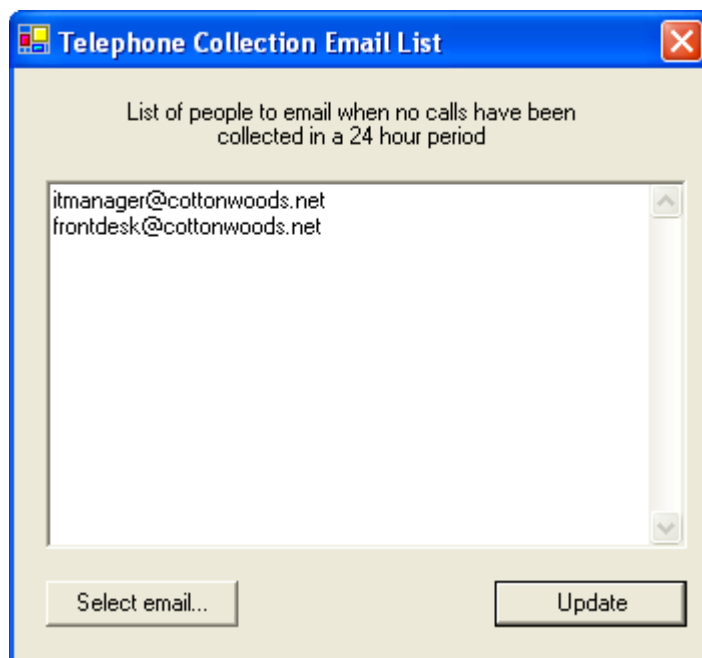
Date Between 1/1/2007 AND 1/26/2007

Station ID	Station Name	Number of Calls	Duration of Calls	Call Charges	Recurring Charges	Non-Recurring Charges	Total Charges
500	Chris Hampton	21	04:07:18	\$55.24	\$25.01	\$5.00	\$85.25
501	Shelly Rond	333	14:54:18	\$205.25	\$25.01	\$0.00	\$230.26
502	Travis & Ella Lang	142	14:18:18	\$207.12	\$25.01	\$0.00	\$232.13
503	Peter & Natalie Nile	375	12:16:24	\$184.25	\$25.01	\$0.00	\$209.26
504	Jim McDonald	51	05:46:00	\$77.26	\$20.01	\$0.00	\$97.27
505	Ronnie Miller	13	01:46:00	\$23.12	\$20.01	\$0.00	\$43.13
507	Allie Harvey	82	03:28:30	\$45.53	\$20.01	\$0.00	\$65.54
		1017	56:36:48	\$797.77	\$160.07	\$5.00	\$962.84

The report shows an overview of all billable calls by station. Choose specific stations or specific date ranges.

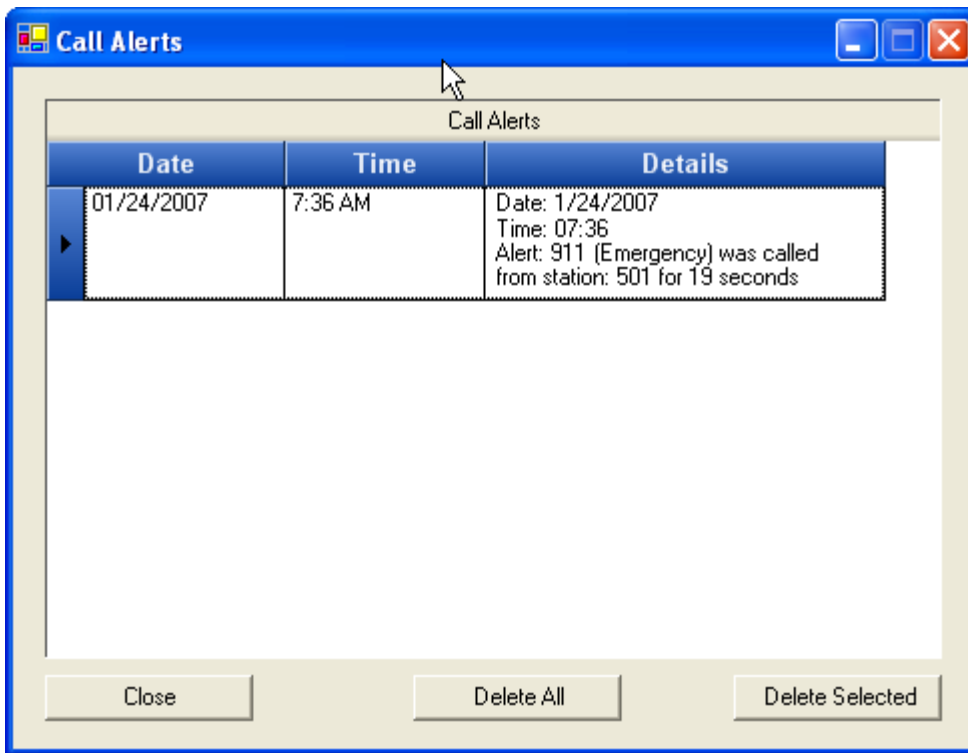
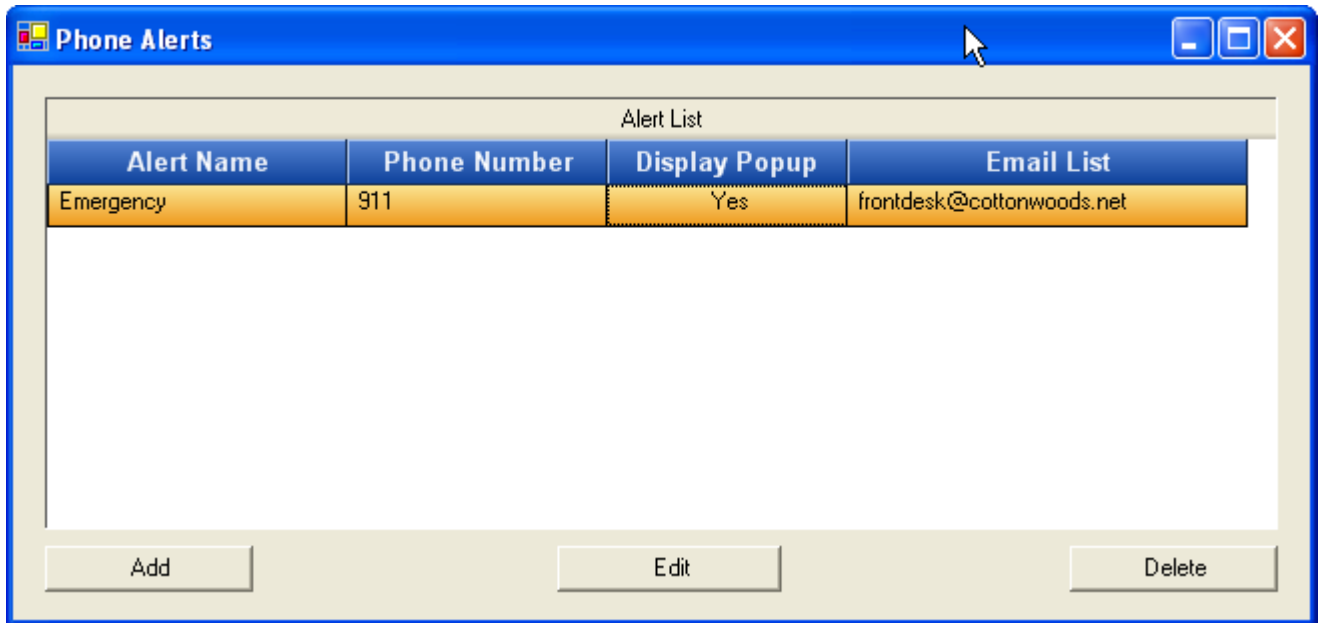
## Telephone Collection Alert

This feature allows users to be notified by email when no calls have been collected for a period of 24 hours. Quick detection will minimize the amount of calls lost and lessen the overall impact by quick rectification of the issue. You may set this alert to include as many email addresses as needed.



## Phone Number Alerts (Call Alerts)

Set any telephone number as a Call Alert. Emergency 911 calls are often most important. Other options may include, 411 / 555-1212 alerts, International Calls, Operator Assisted Calls, or any specific phone number of interest.



## Convention Centers Call Accounting Software

### Convention Centers use CASH+ Call Accounting Software to:

- Generate Revenue with Flexible Surcharge Capabilities
- Recover Telecommunication Costs From Tenants
- Allocate Toll Calls and Equipment Costs by Department, Station or Location
- Monitor Trunk Activity to Analyze Line Requirements
- Provide Emergency and/or Custom Alert Notification
- Detect Misuse and Abuse

### Features & Benefits:

Convention Centers must manage several temporary and permanent tenants each month in addition to managing their own administrative departments. The need to recover and allocate telephone and equipment costs are a must. Numerous reports are readily available to assist you with this.

With CASH+ Call Accounting Software, all telephone activity is logged and recurring monthly charges are posted. Long distance costs are applied, and then allocated to specific departments. CASH+ efficiently allocates all telephone time and charges.

By monitoring Trunk Activity, CASH+ Call Accounting provides useful reports for analyzing present and future line requirements as well as staffing necessities.

Organizations such as **Convention Communication Provisioners Inc.** use our software and find that it has provided them with a valuable solution for their call accounting needs.

For more information on the CASH+ Call Tracking Software from Hansen Software Corporation, please call us toll free at 1-877-795-2274.

